



Coronavirus disease 2019 (COVID-19)

General Communication

Dear Residents, representatives & staff,

LATEST RESTRICTIONS TO BE ENFORCED WITHIN RESIDENTIAL AGED CARE IN VICTORIA

Given the emerging status of active COVID cases in the Victorian community, the Department of Health and Human Services Victoria has updated its advice for all Residential Aged Care Facilities within Victoria.

At Yallambee we are immediately introducing measures for the restriction of visitors and enhanced screening to identify potential risks with persons entering from nominated geographic areas and identified exposure sites.

This includes:

- Enhanced screening and testing on admission or return to facility from leave residents having lived in, or visited, Mentone, Mitcham or Hallam OR found to have visited listed exposure sites to be tested and managed as at risk COVID until results known.
- Enhanced attestations and testing of staff/visitors living in Mentone, Mitcham or Hallam.
- Those found to have visited exposure sites have access to testing.
- Staff and visitors returning from NSW within the last 14 days will be excluded from entry.
- Staff cohorting to be implemented. (return to Green and Pink Zones)
- All staff to wear surgical masks AND eye protection and all times.
- Return to written attestations for all staff and temporary removal of Zipline.

Additional visitor restrictions will now be in place for residential aged care facilities:

- Access to 1 visitor at any time, once per day for a maximum of 2 hours.
- Essential care persons: 1 visitor, no time limits apply
- Visitor is viewing facility as a potential site to live in: maximum of 2 hours
- End of live: 2 visitors, no time limit.

Yallambee staff will continue to access asymptomatic testing where available to help stop the spread.

It is anticipated geographic locations and exposure sites will be updated in coming days. Please monitor the [DHHS coronavirus website](https://www.dhhs.vic.gov.au/coronavirus) for the latest information.

<https://www.dhhs.vic.gov.au/coronavirus>

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VISITOR ACCESS INTO MARGERY COLE RESIDENTIAL AGED CARE SERVICE

Bookings must be made for all visits.

Residents are now allowed only one visitor per day, we request that the nominated representative make arrangement with other family members to coordinate.

All bookings are to be made via phone. Our reception staff are no longer taking bookings through the front desk as they will all be completed through a separate bookings office.

Visits will be between the hours of:

- 9am – 4.30pm weekdays
- 9am – 3pm public holidays & weekends.

BOOKINGS phone number 51323500

- Resident's Social visits are limited to 1 VISITOR at any time for a MAXIMUM of 1 hour once DAILY within RESIDENT ROOM.
- Resident Compassionate visits, providing essential care will continue for those residents that require additional physical, mental and emotional care and support. They are still limited to 1 VISITOR at any time and the time is UNLIMITED
- Residents that are on END of LIFE care are able to have 2 VISITORS at a time (from different households), with no limit of the time spent within RESIDENT ROOM and no limit on the number of times they can visit within 24 hours.

'END OF LIFE CARE'

The resident is deteriorating, and death is expected within days (including periods of up to 14 days). The resident may be commenced on a care plan for the dying or is unlikely to be discharged from this admission. The resident has an acute episode and is at risk of dying.

THE WEARING OF FACEMASKS REMAINS MANDATORY FOR ALL VISITORS AT ALL TIMES.

RESIDENT MOVEMENTS OUTSIDE OF MARGERY COLE RESIDENTIAL AGED CARE SERVICE

For all resident movements into and out of our home by new and current residents, we will ask you to complete a declaration that will allow us to evaluate the level of risk with the planned activity and the subsequent measures we need to put in place, dependent on the risk level to protect other residents, staff and our home. All movements by residents will need to be booked in and the risk assessed prior to arrangements being made. Resident and families are advised that if on their return they have been exposed to potential risks then additional testing and isolation requirements may be required.

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RESIDENT MOVEMENTS WITHIN MARGERY COLE RESIDENTIAL AGED CARE SERVICE

Resident movements within Margery Cole will now be restricted to within their zones. Residents are able to move freely within the areas below.

Pink Zone = Laurel and Banksia Houses, including CBD

Green Zone = Grevillia, Acacia and Waratah Houses including Grevillia & Atrium Lounge

EYE PROTECTION

All staff are now required to wear goggles or face shields when working within Margery Cole Residential Care Service. These can be collected from the station within Lobby and retained for ongoing use.

STAFF COHORTING

The rostering of staff within zones has continued and we will now resume enhanced separation of zones for all meal breaks and non-essential movements within the home.

Staff in Pink Zone can now only access the CBD and staff room for breaks, smokers can access the area off CBD near hot house.

Staff in Green Zone can now only access the 'Board room', part of Atrium lounge, café and terrace for breaks. Smokers will continue with current designated area near maintenance.

CONTACT TRACING ON ENTRY TO HOUSE

The contact tracing registers on entry to each house have now been reinstated. All staff must record all details required whenever they move throughout the home.

Movement between each house and non-essential contact with residents minimised.

ACCESS TO CAFÉ AND PUBLIC RESTROOMS

We have removed access to the café for all visitors and residents.

Staff from Green Zone can access café for takeaway and eat in options.

Staff from Pink Zone can access café for takeaway options only.

Access to the public restrooms has been removed, visitors must access the resident's facilities within the room if needed.

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If we have a situation within our Local Government Area, be reassured that we will respond swiftly and with an abundance of caution which will include locking down our home and

ceasing all movements internally and externally except for essential services and End of Life support for a period of time until the community outbreak is managed.

If you have any questions regarding our COVID-19 response or the State Government Directions please contact Jackie Northe via jackie.northe@yallambee.com.au or info@yallambee.com.au

Thank you for your support
Outbreak Management Team
01 January 2021

[New restrictions and border closure to NSW](#)

From 5pm, 31 December 2020 the following restrictions will be in place in Victoria:

- The number of people who can visit a home per day (either at once or across the day) will be reduced to 15 (excluding members of the household and children under 12 months).
- Masks will be mandatory indoors. If you are planning to leave your home take a mask and it needs to be worn any time you are inside apart from when you're eating or drinking.

We all need to be COVID Safe:

- Don't go into the city unless you have a booking.
- Wear a mask indoors.
- Practice good hand hygiene.
- If you are sick, stay at home.

[NSW border closure](#)

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From 11:59pm 1 January 2021, Victoria will close its borders to New South Wales.

General Communication

Live at ease.

Any Victorian currently in the Green Zone will have until 11.59pm on 1 January 2021, to return to Victoria.

If Victorians return from the Green Zone before 12:59am on 1 January 2021, they will need to get tested and self-isolate at home until they get a negative test result.

Any Victorian arriving from the Green Zone after that time and before 11.59pm 1 January 2021 will need to get tested and self-isolate at home for 14 days.

Victorians in the Blue Mountains City Council and Wollongong City Council local government areas must arrive before 12:59am on 1 January 2021 and self-isolate at home for 14 days.

From 12:59am on 1 January 2021, all existing permits will be revoked. Any Victorian returning after that time and before 11.59pm 1 January 2021 will need to apply for a new green zone permit.

Victorians must not enter from Greater Sydney, Northern Beaches or the Central Coast.

Those living in our border communities will continue to be able to access the ‘border bubble’—using their driver’s license to prove their residential address. More details on these arrangements, and the system for those in other jurisdictions who need to travel through NSW to return to Victoria, will be made available shortly.

Existing provisions for freight, domestic air crews, those exiting mandatory quarantine, medical care and emergency services will remain the same.

Authorised Officers will continue to monitor arrivals at airports and Victoria Police officers will continue to guard Victoria’s borders.

Victorians who have arrived from overseas and have completed their 14 days hotel quarantine with NSW Health will be permitted entry into Victoria. They are not required to undergo 14 days hotel quarantine provided they travel directly to Sydney Airport after their quarantine and wear a mask at all times on their flight and inside both airport terminals. They will be required to provide proof to Authorised Officers of their official hotel quarantine with NSW Health.

	Before 12:59am on 1 January 2021	Before 11:59pm on 1 January 2021	After 11:59pm on 1 January 2021
Green Zone	Must get tested and self-isolate at home until receiving a negative test result	Must get tested and self-isolate at home for 14 days	Border is closed between NSW and Victoria, except to border bubble communities

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Blue Mountains City Council and Wollongong City Council	Must get tested and quarantine at home for 14 days	Must not enter Victoria unless with an exemption letter	Must not enter Victoria unless with an exemption letter
Greater Sydney, Northern Beaches or the Central Coast	Must not enter Victoria	Must not enter Victoria unless with an exemption letter	Must not enter Victoria unless with an exemption letter