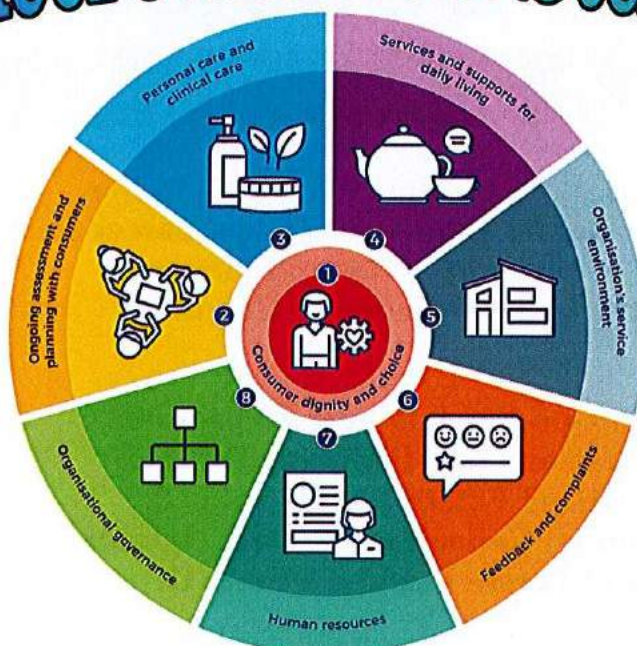


# New Accreditation Standards



## 1. Consumer Dignity and Choice

I am treated with dignity and respect, and can maintain my identity. I can make informed choices about my care and services, and live the life I choose.  
Services and supports for daily living

## 2. Ongoing assessment and planning with consumers

I am a partner in ongoing assessment and planning that helps me get the care and services I need for my health and wellbeing.

## 3. Personal Care and Clinical Care

I get personal care and/or clinical care that is safe and right for me

## 4. Services and supports for daily living

I get the services and supports that are important for my health and wellbeing and that enable me to do the things I want to do

## 5. Organisation's service environment

I feel I belong and I am safe and comfortable in the organisation's service environment

## 6. Feedback and Complaints

I feel safe and am encouraged and supported to give feedback and complaints. I am engaged in processes to address my feedback and complaints, and appropriate action is taken.

## 7. Human Resources

I get quality care and services when I need them, from people who are knowledgeable, capable and caring

## 8. Organisational Governance

I am confident the organization is well run. I am a partner in improving the delivery of care and services.



**YALLAMBEE TEAM MEETINGS / NIGHT DUTY TEAM MEETINGS**

**The Executive team would like to thank all staff who took the opportunity to attend the staff Team Meeting held on 6 December. Feedback has been very positive and provides a platform for all team members to be informed of Board decisions and the operations of Yallambee including changes to legislation as well as being a great opportunity for team members to share information, provide feedback and contribute to the decision making process. We agreed that the meetings would occur monthly and the next meeting has been scheduled for Wednesday, 6 February 2019 in the CBD Area at 2.00 pm and afternoon tea will be provided.**

**The Executive recently met with Night Duty Team members on 12 December 2018. Night Staff and the Executive realise it is challenging to meet regularly and it has also been proposed by the team members that quarterly meetings would be held to improve the sharing of information to that group. The next night duty meeting has been scheduled for Wednesday, 13 February 2019 in the Margery Cole training room at 4.30 pm and afternoon tea will be provided. Night Duty team members are not restricted to night duty meetings and are also encouraged to attend the monthly Yallambee Team Meetings.**

**Formal notification will be provided on Manad closer to each meeting date and all team members are encouraged to come along. You will be paid for your attendance if outside of your normal work hours.**

**A list of all the Yallambee Team Meeting and Night Duty Team Meeting dates for 2019 will be provided on Manad and in the staff room.**

**Yallambee was successful and will benefit from a \$100,000 Aged Care Regional and Remote Infrastructure Grant**

**Yallambee has been successful in an Aged Care Regional and Remote Infrastructure Grant application made possible by the Department of Health. The grant total of almost \$100,000.00 and will enable the installation of a CCTV security surveillance system throughout all communal areas of Margery Cole including multiple points exterior to the building. The professional installation of the cameras will integrate with the existing digital system already in place in Laurel House. Upgrades to additional infrastructure is required to accommodate the new technology. As CCTV surveillance is already common place in many residential aged care settings Yallambee residents, families and staff will be reassured that additional security measures are being installed. I would like to thank the Yallambee Board, Darrell White Latrobe City Mayor, Russell Northe Member for Morwell and Jason Dastey A/Senior Sergeant Traralgon Police for their letters of support of our application.**



# STAY HEALTHY IN THE HEAT

## Drink water

Fill a bottle with cold water and take it with you when you're out and about.



## Plan your day

Avoid going out in the heat.



## Stay cool

Make use of fans or air-conditioners set to cool. Draw your blinds or curtains.



## Help others

Check on friends, family and neighbours most at risk like the sick, elderly and young.



## Dress down

Wear lightweight, long sleeved, light coloured, loose fitting clothes made from natural fibres, like cotton or linen.



## Hot cars can be deadly

Don't leave children or animals in cars. The temperature inside parked cars can double within minutes.



## Soak

Take a cool shower or bath to help you cool down when you feel hot.



## Shade

Wear a hat or take an umbrella with you for shade if you're outside on a hot day.



- > Know the signs and symptoms of heat related illness
- > See your GP if you are unwell
- > In an emergency call 000



# CLOTHING LABELS

We recommend using Yallambee's Clothing Labels. They are high quality; they will not fall off clothing during the facilities laundry process. The price for 100 labels is \$75.00 and we will attach labels for you. Considering the cost of clothing, we believe this is a wise investment. You can order labels at reception. We also ask when families bring in new clothes that they are given directly to Care staff so they can be labelled as soon as possible.