

Dear Residents, representatives, and staff,

It is so pleasing for our community to see the reduced number of active cases in our Local Government Area reducing from 400+ to less than 70 over the last 10 days. Yallambee will move out of Tier 3 and further ease restrictions our restrictions and remain in-line with the Care Facilities Directions No.50.

Requirements for visits

- Up to 5 visitors (which includes dependants) at any one time per resident.
- There is a limit of up to 5 visitors per resident per day.
- There is no daily limit on the number of visitors for end-of-life care visits. End of life means where a resident's death is expected within 28 days or less.
- Where visitors (aged 12 and above) are not fully vaccinated, a Rapid Antigen Test needs to be undertaken before entry to Margery Cole. The visits will occur either outdoors or in the resident's own room(s), they are not to occur in common areas.
- All visitors are required to make a written declaration before entry to the facility. These declarations can be made by any means the facility provides for (including via an app), providing it is in writing.

Excluded visitors

- Visitors are not allowed to enter if they:
 - have symptoms of COVID-19
 - have had a COVID-19 test because they have symptoms or have attended an exposure site and are waiting for the result
 - are required to isolate or quarantine
 - have had contact with a COVID positive person in the past 14 days
 - have arrived in Australia from overseas within the past 14 days.

Booking visits

Bookings for visits can now be made online via zipline, non-vaccinated visitors must book via phoning reception on 51323500 and they will be booked into the available RAT slot times.

Visitor bookings can be made between 9am and 5pm, seven days a week. Visitors wishing to visit outside of those hours need to contact reception and alternative arrangements can be made.

Non vaccinated visitors over 12 years of age.

- Will be rapid antigen tested
- Visits must be made via phone to ensure staff availability for RAT
- Visitors will be escorted to the resident's room and visits must occur within room or outdoors.
- Visitors must not visit other residents or enter communal areas
- Visitors will not have access to the café

Lifestyle and Wellbeing – RETURN OF ENTERTAINERS

- For an event only for residents, where there are no external attendees, physical distancing is not required.
- External performers, musicians or those conducting events physically distanced from each other and the audience.
- Performers and those conducting events or services comply with entry requirements, such as screening, temperature checking, influenza/COVID vaccination evidence
- Events that include singing are organised so there is adequate spacing between visiting household groups, people do not gather at a single point and good ventilation
- Performers maintain physical distancing from residents, visitors and staff while performing - Performers maintain 2 metres distance from each other and 5 meters from the audience.

Hairdresser returns.

- Cleaning in between resident.

Bus Trips Return

- Bus excursions permitted following a risk assessment
- A register of attendees is maintained
- Windows opened for ventilation where possible
- Bus is sanitised after use

Volunteers and students are permitted to attend

- Yallambee engages with education providers to facilitate clinical placements that are critical for students to progress in their training and achieve graduation
- Clinical placements are overseen by HR and Registered Nurses and students are buddies with a Yallambee staff member
- The student and volunteer is buddied with a Yallambee staff member who is responsible for supervision of the student during each shift while on placement. Ratio 1:1
- No placements may occur across multiple sites and no placements may occur in facilities with current outbreaks
- Prior to commencing, all students, and volunteers, are required to successfully complete face-to-face infection control training, including training in PPE and hand hygiene. This is in addition to the pre-existing requirements including not attending if unwell, influenza vaccine and police clearance.
- Student clinical placements and volunteer programs are conducted with strict health and safety measures in place with optimal supervision and educational support of students provided to protect students, volunteers and residents
- *Students should not care for patients who are suspected, probable or confirmed cases of coronavirus (COVID-19) at any time*

Café – open for seated and takeaway service for staff, residents, and double vaccinated visitors

- QR code for café
- Sign indicating must be double vaccinated to enter
- One entry point off main corridor
- Hand sanitiser and instruction pamphlet on each table
- Strict cleaning of tables before and after each service
- Encourage use of outdoor areas for dining

Face mask requirements

All staff are required to wear face masks while indoors or in any resident-facing role at the care facility. This includes outdoors when interacting with residents.

This requirement does not apply where an exception under the Stay Safe Directions applies. For example, where communicating with a resident who is hard of hearing or deaf and seeing the mouth is essential for communication, a worker may remove their face covering while communicating with the resident.

Workers must wear a surgical face mask. This includes non-clinical staff, contractors and people providing other services - such as hairdressers.

All visitors are required to wear face masks while indoors.

Facemasks are recommended outdoors where a distance of 1.5 metres cannot be maintained

Face shields or goggles

Goggles / face shield are not required in current low risk clinical setting with COVID-19 negative residents, however MUST be worn where suspected case is reported – follow Covid pandemic procedures.

Check-in

- All staff and visitors must check in to the facility using the Service Victoria check-in app.
- Residents do not need to check-in.

Emergency workers attending an emergency do not need to check-in.

Density Limits

Density limits no longer apply.

COVID-19 PFIZER BOOSTER PROGRAM

We have been booked in for the onsite Pfizer booster program on Tuesday, 30 November 2021. Aspen Medical will administer the COVID-19 Pfizer booster for both residents and staff. Consents are required by residents and their representatives by the 29 November 2021. This vaccine is recommended for staff but not mandatory.

Kind regards

Jackie Northe
Interim Director of Operations
Yallambee