



Coronavirus disease 2019 (COVID-19)

General Communication

Dear Residents, families, representatives and staff,

Please note that for all residential aged care facilities in Victoria the following requirements apply from 11:59 pm 24 June 2021.

At Yallambee we are pleased to welcome visitors back into our home. All visitors will be required to book in via our online booking system or reception phone – 51323500 and must be scheduled within our normal visiting hours 8.30am – 4.30pm, End of Life Care is exempt.

Visitors are allowed in aged care in line with the following requirements:

- A maximum of two visitors for each resident at one time (These can be from different households)
- There is no time limit on visits – although general bookings are for one hour.
- A group may exceed the “two visitors at a time” rule if dependents of a visitor are in the group and care for the dependents cannot be arranged
- There is a maximum of five visitors per resident per day, including dependents. This daily maximum does not apply to end of life visits

Prospective residents can visit an aged care facility accompanied by one other person.

Face mask requirements

- All workers and visitors are required to wear face masks:
- Indoors at all time
- outdoors where a distance of 1.5 metres cannot be maintained

Other measures

- Testing residents with COVID-19 compatible clinical and/or epidemiological risk factors
- Screening visitors and staff and continuing daily workforce attestations.
- Restricting visitors and staff found to have visited [exposure sites](#) until they have returned a negative test result.
- Tier 3 PPE for high-risk suspected and confirmed COVID-19 residents
- Where practicable, care facility workers should be limited to working at one site.



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Student clinical placements permitted in all settings but restricted from providing care, being exposed to high risk COVID and confirmed COVID patients. Students restricted to one site only.

General Communication

Victorian QR Code check-in app mandatory requirements

- All RACFs are required to use the Victorian Government QR Code Service from 11.59pm on 1 July 2021.
- RACFs must ensure that every person attending a facility (excluding residents, ambulance workers and emergencies) has checked in no matter how long they are at the premises. This includes all:
 - staff (including contractors and volunteers);
 - students; and
 - Visitors
- Please note that this does not replace the required daily attestations and other record keeping requirements.

Thank you for your cooperation and support, if you have any questions around the entry conditions to Yallambee please contact info@yallambee.com.au or jackie.northe@yallambee.com.au.

Jackie Northe
Customer Services Manager
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